

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
SEPTEMBER 2020**

Madison County Road Department

Reporting Dates 09/01/20 through 09/30/20

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
31859 A	09/01/20 07:03:00	09/03/20 07:23:00	09/02/20	Limb Pickup Closed	Brown, Shirley Benneth, Dorothy	Center St Center St	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up on the side of their fence line				
31860 A	09/01/20 07:06:00	09/08/20 15:07:00	09/02/20	Limb Pickup Closed	Brown, Shirley Emere, Jeremy	Stillhouse Creek Dr Stillhouse Creek Dr	District 3	Medium Priority
	Dur (hrs/days)	168	7	Limbs pick up				
31861 A	09/01/20 07:07:00	09/10/20 15:17:00	09/02/20	Limb Pickup Closed	Brown, Shirley Unknown	Brooks Ct Brooks Ct	District 4	Medium Priority
	Dur (hrs/days)	216	9	Limbs pick up				
31862 A	09/01/20 07:07:00	09/10/20 07:13:00	09/02/20	Culvert Installation Closed	Brown, Shirley Joyner, Ivory	Tithelo Rd Tithelo Rd	District 5	Medium Priority
	Dur (hrs/days)	216	9	Need new culvert				
31863 A	09/01/20 07:11:00	09/25/20 15:47:00	09/02/20	Pot Holes Closed	Brown, Shirley Moses, Matthew	Phillips Rd Phillips Rd	District 4	Medium Priority
	Dur (hrs/days)	576	24	Bad pot holes				
31864 A	09/01/20 07:11:00	09/09/20 15:41:00	09/02/20	Limb Pickup Closed	Brown, Shirley Patrick, Will	Coker Rd Coker Rd	District 3	Medium Priority
	Dur (hrs/days)	192	8	Limbs pick up				
31865 A	09/01/20 07:15:00	09/03/20 07:10:00	09/02/20	Limb Pickup Closed	Brown, Shirley Thompson, LC	Madison St Madison St	District 1	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
31866 A	09/01/20 07:17:00	09/03/20 07:11:00	09/02/20	Limb Pickup Closed	Brown, Shirley Strong	Madison St Madison St	District 1	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up on side of fence next to mailbox				
31867 A	09/01/20 09:52:00	09/03/20 07:15:00	09/02/20	Limb Pickup Closed	Brown, Shirley Evans, John	Saddle Cv Saddle Cv	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
31872 A	09/02/20 08:59:00	09/10/20 15:17:00	09/03/20	Limb Pickup Closed	Brown, Shirley Angelo, Tammy	Lake Ridge Dr Lake Ridge Dr	District 4	Medium Priority
	Dur (hrs/days)	192	8	Limbs pick up				

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31873 A	09/02/20 09:06:00	09/11/20 15:32:00	09/03/20	Limb Pickup Closed	Brown, Shirley Hughes, Angela	Steels Pointe Steel's Pointe	District 3	Medium Priority
	Dur (hrs/days)	216	9	Limbs pick up				
31874 A	09/02/20 09:08:00	09/04/20 07:05:00	09/03/20	Limb Pickup Closed	Brown, Shirley Bouldin, Angela	Normandy Cir Normandy Cir	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
31875 A	09/02/20 13:27:00	09/08/20 10:00:00	09/03/20	Limb Pickup Closed	Brown, Shirley Earl, Shelly	Trace Harbor Rd Trace Harbor Rd	District 1	Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up				
31876 A	09/02/20 13:28:00	09/03/20 07:11:00	09/03/20	Culvert Repair Closed	Brown, Shirley Smith, Earnestine	Magnolia St Magnolia St	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
31879 A	09/02/20 13:49:00	09/10/20 15:18:00	09/03/20	Limb Pickup Closed	Brown, Shirley Richard, Robert	Covey Run Covey Run	District 4	Medium Priority
	Dur (hrs/days)	192	8	Limbs pick up				
31880 A	09/02/20 13:50:00	09/04/20 07:32:00	09/03/20	Limb Pickup Closed	Brown, Shirley Phelps, Sandra	Lorman Ln Lorman Ln	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up throughout the whole neighborhood [Lake Lorman]				
31881 A	09/02/20 13:53:00	09/09/20 15:16:00	09/03/20	Trash Related Closed	Brown, Shirley Allen, Tia	South Deerfield Dr South Deerfield Dr	District 1	Medium Priority
	Dur (hrs/days)	168	7	Bags of leaves need picking up				
31882 A	09/03/20 08:48:00	09/04/20 10:30:00	09/04/20	Limb Pickup Closed	Brown, Shirley Levy, Patricia	Cedar Green Cv Cedar Green Cv	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
31883 A	09/03/20 08:50:00	09/11/20 15:32:00	09/04/20	Limb Pickup Closed	Brown, Shirley Temple, Owen	Dampeer Rd Dampeer Rd	District 5	Medium Priority
	Dur (hrs/days)	192	8	Limbs pick up				
31884 A	09/03/20 09:30:00	09/11/20 15:32:00	09/04/20	Limb Pickup Closed	Brown, Shirley Bowman, David	Quail Hollow Quail Hollow	District 1	Medium Priority
	Dur (hrs/days)	192	8	Limbs pick up				

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Grade	Date/Time	Date/Time	Date					
31885	09/03/20	09/08/20	09/04/20	Limb Pickup	Brown, Shirley	Hackberry Drive	District 2	Medium Priority
A	10:03:00	15:08:00		Closed	King, John	116 Hackberry Dr		
	Dur (hrs/days)	120	5	Need limb pickup				
31886	09/03/20	09/10/20	09/04/20	Trash Related	Brown, Shirley	Audubon Woods	District 1	Medium Priority
A	12:57:00	15:15:00		Closed	Strickland, Jamie	Audubon Woods		
	Dur (hrs/days)	168	7	Need treadmill pick up				
31888	09/03/20	09/09/20	09/04/20	Limb Pickup	Brown, Shirley	Northshore Way	District 3	Medium Priority
A	13:02:00	15:41:00		Closed	Pendergrass, Kevin	Northshore Way		
	Dur (hrs/days)	144	6	Limbs pick up, next to this address on empty lot				
31889	09/03/20	09/09/20	09/04/20	Culvert Installation	Brown, Shirley	Quail Rd	District 5	Medium Priority
A	14:30:00	15:40:00		Closed	Isonhood, Robbie	Quail Rd		
	Dur (hrs/days)	144	6	Need culvert installed				
31891	09/03/20	09/09/20	09/04/20	Trash Related	Brown, Shirley	North Livingston Rd	District 3	Medium Priority
A	09:49:00	15:14:00		Closed	Riley, Eunice	North Livingston Rd		
	Dur (hrs/days)	144	6	mattress across from Walter Payton Lane needs to be picked up				
31892	09/03/20	09/08/20	09/04/20	Limb Pickup	Brown, Shirley	Serenity Way		Medium Priority
A	15:56:00	15:07:00		Closed	Lee, Danny	Serenity Way		
	Dur (hrs/days)	120	5	Needs limb pickup				
31894	09/04/20	09/11/20	09/05/20	Culvert Repair	Brown, Shirley	Dampeer Rd	District 5	Medium Priority
A	10:37:00	14:29:00		Closed	Love, Bobby	108 Dampeer		
	Dur (hrs/days)	168	7	Need culvert unstopped. Across from this address is a fallen tree that needs to be removed.				
31895	09/04/20	09/14/20	09/05/20	Limb Pickup	Brown, Shirley	Harbor Rd	District 1	Medium Priority
A	13:27:00	15:40:00		Closed	Unknown	140 Harbor Rd		
	Dur (hrs/days)	240	10	Limb pickup				
31897	09/04/20	09/10/20	09/05/20	Limb Pickup	Brown, Shirley	Smith Carr Rd	District 4	Medium Priority
A	13:49:00	15:14:00		Closed	Jones, Chris	Smith Carr Rd		
	Dur (hrs/days)	144	6	Limbs pick up				
31898	09/08/20	09/11/20	09/09/20	Culvert Repair	Brown, Shirley	Gluckstadt Rd	District 3	Medium Priority
A	06:54:00	14:30:00		Closed	Rice, Phil	362 Gluckstadt Rd		
	Dur (hrs/days)	72	3	Need extension on cuvert, pulling in and out of driveway is very dangerous.				

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Grade	Date/Time	Date/Time	Date					
31899	09/08/20	09/10/20	09/09/20	Limb Pickup	Brown, Shirley	Harvey Cir	District 1	Medium Priority
A	07:33:00	15:16:00		Closed	Moss, Ryan	113 Harvey Cir		
	Dur (hrs/days)	48	2	Need limb pickup				
31900	09/08/20	09/10/20	09/09/20	Limb Pickup	Brown, Shirley	South Deerfield Dr	District 1	Medium Priority
A	09:51:00	15:15:00		Closed	Easley, Beth	S Deerfield Dr		
	Dur (hrs/days)	48	2	Limbs pick up				
31901	09/08/20	09/15/20	09/09/20	Limb Pickup	Brown, Shirley	Chapel Hill Rd	District 3	Medium Priority
A	09:52:00	07:19:00		Closed	Beasley, John	Chapel Hill Rd		
	Dur (hrs/days)	168	7	Limbs pick up				
31902	09/08/20	09/10/20	09/09/20	Limb Pickup	Brown, Shirley	Bear Creek Ct	District 1	Medium Priority
A	09:57:00	15:16:00		Closed	Wild, Janet	Bear Creek Ct Canton 39046		
	Dur (hrs/days)	48	2	Needs limb pickup				
31903	09/08/20	09/25/20	09/09/20	Pot Holes	Brown, Shirley	King Ranch Rd	District 4	Medium Priority
A	10:34:00	14:53:00		Closed	Griffin, Valerie	King Ranch Rd		
	Dur (hrs/days)	408	17	hit pothole and damaged tire				
31905	09/08/20	09/11/20	09/09/20	Limb Pickup	Brown, Shirley	Middle Rd	District 4	Medium Priority
A	15:01:00	15:31:00		Closed	Hudson, John	Middle Rd		
	Dur (hrs/days)	72	3	Limbs pick up				
31906	09/08/20	09/14/20	09/09/20	Limb Pickup	Brown, Shirley	St Charles St	District 4	Medium Priority
A	15:02:00	15:39:00		Closed	Grant, Bob	St Charles St		
	Dur (hrs/days)	144	6	Large pile of limbs				
31907	09/08/20	09/16/20	09/09/20	Limb Pickup	Brown, Shirley	Northshore Dr	District 3	Medium Priority
A	15:40:00	07:13:00		Closed	Fletcher, Brad	Northshore Dr		
	Dur (hrs/days)	192	8	Needs limb pickup				
31908	09/09/20	09/10/20	09/10/20	Limb Pickup	Brown, Shirley	Bridge Water Dr	District 3	Medium Priority
A	12:44:00	15:16:00		Closed	Mason, Michelle	Bridge Water Dr		
	Dur (hrs/days)	24	1	Limbs pick up				
31909	09/09/20	09/10/20	09/10/20	Limb Pickup	Brown, Shirley	Ashbrooke Trail	District 2	Medium Priority
A	12:46:00	15:18:00		Closed	Russell, Amy	Ashbrooke Trail		
	Dur (hrs/days)	24	1	Limbs pick up				

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31910 A	09/09/20 14:47:00	09/16/20 07:13:00	09/10/20	Limb Pickup Closed	Brown, Shirley Dolittle, Luella	Lorman Ln Lorman Ln	District 3	Medium Priority
	Dur (hrs/days)	168	7	Limbs pick up				
31911 A	09/09/20 15:18:00	09/16/20 12:16:00	09/10/20	Ditching Closed	Brown, Shirley Cline, Willie	Stump Bridge Rd 1364 Stump Bridge Rd	District 5	Medium Priority
	Dur (hrs/days)	168	7	Ditches need to be cleaned water doesn't flow				
31912 A	09/10/20 13:30:00	09/15/20 07:19:00	09/11/20	Limb Pickup Closed	Brown, Shirley Barton, Kenneth	Cedar Hill Rd Cedar Hill Rd	District 3	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up across from this address				
31913 A	09/10/20 13:32:00	09/15/20 07:18:00	09/11/20	Limb Pickup Closed	Brown, Shirley Jacob	Middlefield Dr Middlefield Dr	District 1	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
31914 A	09/10/20 13:33:00	09/16/20 07:13:00	09/11/20	Limb Pickup Closed	Brown, Shirley Saik, Mike	Moss Ln Moss Ln	District 3	Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up on at 112 Moss Ln, 108 Lake Cavalier, and throughout neighborhood				
31915 A	09/10/20 13:36:00	09/16/20 07:12:00	09/11/20	Limb Pickup Closed	Brown, Shirley Barton, Bessie	Northshore Way Northshore Way	District 3	Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up				
31916 A	09/10/20 13:37:00	09/16/20 07:12:00	09/11/20	Limb Pickup Closed	Brown, Shirley Zigler, Kay	Lorman Ln Lorman Ln	District 3	Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up				
31917 A	09/10/20 13:38:00	09/16/20 07:12:00	09/11/20	Limb Pickup Closed	Brown, Shirley Andries, Luke	Lakeshore Dr Lakeshore Dr	District 3	Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up				
31918 A	09/10/20 14:41:00	09/14/20 15:41:00	09/11/20	Limb Pickup Closed	Brown, Shirley Beckless, Dorothy	Center St Center St	District 3	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				
31921 A	09/10/20 15:39:00	09/14/20 15:39:00	09/11/20	Trash Related Closed	Brown, Shirley Banks, Karl	Mt Elam Rd Mt. Elam Rd	District 4	Medium Priority
	Dur (hrs/days)	96	4	Need trash old furniture picked up from illegal dumping				

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31922 A	09/11/20 11:40:00	09/14/20 15:40:00	09/12/20	Limb Pickup Closed Need limb pickup	Brown, Shirley Woodward, Sandy	Camden Ridge 100 Camden Ridge	District 4	Medium Priority
	Dur (hrs/days) 72		3					
31923 A	09/11/20 15:47:00	09/16/20 07:12:00	09/12/20	Limb Pickup Closed Limbs pick up	Brown, Shirley Lewis, Jessica	Main St Main St	District 5	Medium Priority
	Dur (hrs/days) 120		5					
31925 A	09/14/20 09:40:00	09/16/20 07:14:00	09/15/20	Limb Pickup Closed Limbs pick up	Brown, Shirley Lynch, Jackie	Shaffer Ct Shaffer Ct	District 3	Medium Priority
	Dur (hrs/days) 48		2					
31931 A	09/15/20 06:54:00	09/16/20 07:47:00	09/16/20	Limb Pickup Closed Limbs pick up	Brown, Shirley Gibson, John	South Deerfield Dr S Deerfield Dr	District 1	Medium Priority
	Dur (hrs/days) 24		1					
31933 A	09/15/20 07:07:00	09/25/20 14:46:00	09/16/20	Trash Related Closed Needs a couch and mattress picked up	Brown, Shirley Riley, Mr	Virginia Ave Virginia	District 4	Medium Priority
	Dur (hrs/days) 240		10					
31934 A	09/15/20 07:05:00	09/17/20 15:24:00	09/16/20	Culvert Repair Closed Culvert going under the bridge is washing out	Brown, Shirley Potts, Michael	Gunter Rd Gunter Rd	District 5	Medium Priority
	Dur (hrs/days) 48		2					
31935 A	09/15/20 07:07:00	09/16/20 07:11:00	09/16/20	Limb Pickup Closed Limbs pick up	Brown, Shirley Gordon, Stephanie	Mason Cv Mason Cv		Medium Priority
	Dur (hrs/days) 24		1					
31937 A	09/15/20 07:12:00	09/25/20 14:51:00	09/16/20	Pot Holes Closed Pot holes on Caroline Blvd closer to Hwy 22 end	Brown, Shirley Unknown	Caroline Blvd Caroline Blvd	District 4	Medium Priority
	Dur (hrs/days) 240		10					
31938 A	09/15/20 10:20:00	09/17/20 07:56:00	09/16/20	Limb Pickup Closed Limbs pick up	Brown, Shirley Gehhrett, Belinda	Planters Point Dr Planters Point Dr	District 1	Medium Priority
	Dur (hrs/days) 48		2					
31939 A	09/15/20 15:10:00	09/25/20 14:51:00	09/16/20	Pot Holes Closed Road washed out [bad pot holes]	Brown, Shirley Williams, Tracy	Miggins Rd Miggins Rd	District 1	Medium Priority
	Dur (hrs/days) 240		10					

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31940 A	09/15/20 15:12:00	09/17/20 07:56:00	09/16/20	Limb Pickup Closed	Brown, Shirley Burke, Jammie	Greer Ct Greer Ct	District 1	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
31941 A	09/15/20 15:19:00	09/22/20 07:26:00	09/16/20	Limb Pickup Closed	Brown, Shirley Stubbs, Sue Ella	Yandell Rd Yandell Rd	District 1	Medium Priority
	Dur (hrs/days)	168	7	Limbs pick up at the East entrance of Yandell Rd				
31942 A	09/15/20 15:49:00	09/29/20 08:06:00	09/16/20	Limb Cutting Closed	Brown, Shirley Reid, Joyce	Reid Rd W Reid Rd West	District 4	Medium Priority
	Dur (hrs/days)	336	14	Needs limb cutting...limbs hanging in road hitting the top of her SUV				
31943 A	09/16/20 08:11:00	09/17/20 15:54:00	09/17/20	Limb Pickup Closed	Brown, Shirley Kelvin	Cove Ln Cove Ln	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
31944 A	09/16/20 09:22:00	09/17/20 15:53:00	09/17/20	Limb Pickup Closed	Brown, Shirley Dodson, William	Creekside Dr Creekside Dr	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
31945 A	09/16/20 14:02:00	09/22/20 07:27:00	09/17/20	Limb Pickup Closed	Brown, Shirley Hughes, Kurt	Steels Pointe Steel's Pointe	District 3	Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up				
31946 A	09/16/20 14:03:00	09/17/20 07:06:00	09/17/20	Limb Pickup Closed	Brown, Shirley Whitten, Jerrie	Mae Ave Mae Ave	District 5	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
31949 A	09/17/20 07:07:00	09/21/20 15:13:00	09/18/20	Limb Pickup Closed	Brown, Shirley Ingram, David	Cotton Cv Cotton Cv	District 3	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				
31950 A	09/17/20 07:26:00	09/28/20 15:31:00	09/18/20	Limb Pickup Closed	Brown, Shirley Clark, Dennis	Lake Ridge Dr Lake Ridge Dr	District 4	Medium Priority
	Dur (hrs/days)	264	11	Limbs pick up				
31951 A	09/17/20 08:30:00	09/21/20 15:12:00	09/18/20	Limb Pickup Closed	Brown, Shirley Blake, Kris	Traceview Rd Traceview Rd	District 1	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				

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31953 A	09/17/20 09:53:00	09/21/20 15:15:00	09/18/20	Limb Pickup Closed Limbs pick up	Brown, Shirley Lack, David	Bozeman-Paine Cir Bozeman-Paine Cir	District 3	Medium Priority
	Dur (hrs/days)	96	4					
31955 A	09/17/20 10:07:00	09/25/20 14:50:00	09/18/20	Pot Holes Closed Pot hole on this road close to this address	Brown, Shirley Collins, Michael	Ratliff Ferry Rd Ratliff Ferry Rd	District 5	Medium Priority
	Dur (hrs/days)	192	8					
31956 A	09/17/20 12:28:00	09/21/20 15:14:00	09/18/20	Limb Pickup Closed Needs limb pickup	Brown, Shirley Atkinson, Jay	Brierfield Dr Brierfield Dr	District 2	Medium Priority
	Dur (hrs/days)	96	4					
31957 A	09/17/20 12:30:00	09/17/20 15:52:00	09/18/20	Limb Pickup Closed Needs limb pickup	Brown, Shirley Hughes, Curtis	Steels Pointe Steels Pointe Madison 39110	District 3	Medium Priority
	Dur (hrs/days)	0	0					
31958 A	09/17/20 12:42:00	09/22/20 07:27:00	09/18/20	Limb Pickup Closed limb pickup	Brown, Shirley Aubrey, Rena	Cherrybrook Dr Cherrybrook Dr	District 3	Medium Priority
	Dur (hrs/days)	120	5					
31959 A	09/17/20 15:48:00	09/21/20 15:13:00	09/18/20	Limb Pickup Closed Limbs pick up	Brown, Shirley Stevenson, Christina	Harvey Crossing Harvey Crossing	District 1	Medium Priority
	Dur (hrs/days)	96	4					
31960 A	09/17/20 15:49:00	09/22/20 07:28:00	09/18/20	Limb Pickup Closed Limbs pick up	Brown, Shirley Jones, Stanley	Cherry Hill Dr Cherry Hill Dr	District 3	Medium Priority
	Dur (hrs/days)	120	5					
31961 A	09/18/20 10:07:00	09/23/20 08:20:00	09/19/20	Culvert Clean Out Closed Culvert stopped up at this address next to 1154	Brown, Shirley Stokes, Mary	Old Hwy 51 Old Hwy 51		Medium Priority
	Dur (hrs/days)	120	5					
31963 A	09/18/20 11:29:00	09/21/20 15:15:00	09/19/20	Limb Pickup Closed Bags of pine straws, and limbs	Brown, Shirley Agent, Keith	Bienville Dr Bienville Dr	District 3	Medium Priority
	Dur (hrs/days)	72	3					
31964 A	09/18/20 11:36:00	09/21/20 15:17:00	09/19/20	Limb Pickup Closed Limbs pick up	Brown, Shirley Gibson	Johnson Hill Rd Johnson Hill Rd	District 5	Medium Priority
	Dur (hrs/days)	72	3					

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31965	09/18/20	09/21/20	09/19/20	Limb Pickup	Brown, Shirley	Lottville Rd	District 5	Medium Priority
A	13:14:00	15:17:00		Closed	Lloyd, Joe	Lottville Rd		
	Dur (hrs/days)	72	3	Limbs pick up				
31966	09/18/20	09/21/20	09/19/20	Limb Pickup	Brown, Shirley	Bridge Park Dr		Medium Priority
A	13:15:00	15:16:00		Closed	Davis, Lamar	Bridge Park Dr		
	Dur (hrs/days)	72	3	Limbs pick up				
31970	09/21/20	09/25/20	09/22/20	Trash Related	Brown, Shirley	Cedar St	District 4	Medium Priority
A	07:26:00	14:46:00		Closed	Lee, Marcell	Cedar St		
	Dur (hrs/days)	96	4	Need mattresses pick up				
31971	09/21/20	09/23/20	09/22/20	Limb Pickup	Brown, Shirley	Southwood Dr	District 1	Medium Priority
A	07:32:00	08:11:00		Closed	Adams, Ryan	Southwood Dr		
	Dur (hrs/days)	48	2	Limbs pick up				
31972	09/21/20	09/28/20	09/22/20	Limb Pickup	Brown, Shirley	Lake Ridge Dr	District 4	Medium Priority
A	08:25:00	15:31:00		Closed	Anderson, Antwan	Lake Ridge Dr		
	Dur (hrs/days)	168	7	Limbs pick up				
31973	09/21/20	09/23/20	09/22/20	Limb Pickup	Brown, Shirley	Pisgah Bottom Rd	District 5	Medium Priority
A	08:27:00	08:14:00		Closed	Stampler, Sammie	Pisgah Bottom Rd		
	Dur (hrs/days)	48	2	Limbs pick up				
31975	09/21/20	09/23/20	09/22/20	Limb Pickup	Brown, Shirley	Granfield Ct	District 1	Medium Priority
A	08:47:00	08:12:00		Closed	Plummer, Beverly	Granfield Ct		
	Dur (hrs/days)	48	2	Limbs pick up				
31976	09/21/20	09/23/20	09/22/20	Limb Pickup	Brown, Shirley	Windward Way	District 4	Medium Priority
A	09:12:00	08:13:00		Closed	Paulk, Honey	Windward Way		
	Dur (hrs/days)	48	2	Limbs pick up				
31977	09/21/20	09/21/20	09/22/20	Limb Pickup	Brown, Shirley	Bridge Park Dr		Medium Priority
A	09:19:00	15:16:00		Closed	Unknown	Bridge Park Dr		
	Dur (hrs/days)	0	0	Limbs pick up				
31978	09/21/20	09/24/20	09/22/20	Limb Pickup	Brown, Shirley	Ridgefield Dr	District 3	Medium Priority
A	10:26:00	07:28:00		Closed	Hill, Sherri	Ridgefield Dr		
	Dur (hrs/days)	72	3	Large, and hige limbs pick up				

Madison County Road Department

Reporting Dates 09/01/20 through 09/30/20

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
31979 A	09/21/20 10:28:00	09/25/20 14:47:00	09/22/20	Trash Related Closed	Brown, Shirley Paterson, Cherri	Ramage Rd Ramage Rd	District 4	Medium Priority
	Dur (hrs/days)	96	4	Need mattresses pick up				
31980 A	09/21/20 10:51:00	09/23/20 08:09:00	09/22/20	Culvert Repair Closed	Brown, Shirley Alfred, Kenneth	Loring Rd 1451 Loring Rd	District 5	Medium Priority
	Dur (hrs/days)	48	2	Need culvert extended next to Mary Magaline Church				
31981 A	09/21/20 12:27:00	09/25/20 14:47:00	09/22/20	Trash Related Closed	Brown, Shirley Cox, Jennifer	Salems Ct Salem Ct	District 2	Medium Priority
	Dur (hrs/days)	96	4	Needs old furniture picked up				
31982 A	09/21/20 12:29:00	09/24/20 07:29:00	09/22/20	Limb Pickup Closed	Brown, Shirley Highfill, Steve	Mulherrin Dr Mulherrin Drive		Medium Priority
	Dur (hrs/days)	72	3	Needs limb pickup				
31983 A	09/21/20 13:29:00	09/25/20 15:46:00	09/22/20	Limb Pickup Closed	Brown, Shirley Skinner, Vickie	Northshore Way Northshore Way Madison 39110	District 3	Medium Priority
	Dur (hrs/days)	96	4	Needs limb pickup				
31984 A	09/21/20 14:31:00	09/25/20 14:49:00	09/22/20	Pot Holes Closed	Brown, Shirley Unknown	Dry Creek Rd Dry Creek Rd	District 5	Medium Priority
	Dur (hrs/days)	96	4	Bad pot holes				
31985 A	09/21/20 14:32:00	09/23/20 08:14:00	09/22/20	Trash Related Closed	Brown, Shirley Jacklyn	King Ranch Cir King Ranch Cir	District 4	Medium Priority
	Dur (hrs/days)	48	2	Need dresser, boxes etc pick up				
31986 A	09/21/20 15:51:00	09/23/20 08:15:00	09/22/20	Limb Pickup Closed	Brown, Shirley Stokes, Barry	Bridgeton Cir Bridgeton Cir	District 5	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
31987 A	09/22/20 08:59:00	09/28/20 15:32:00	09/23/20	Limb Pickup Closed	Brown, Shirley Carpenter, Charles	Camden Ridge Camden Ridge	District 4	Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up				
31989 A	09/22/20 09:03:00	09/28/20 15:30:00	09/23/20	Limb Pickup Closed	Brown, Shirley Patterson, Joe	Shaffer Ct Shaffer Ct	District 3	Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up				

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Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
31992 A	09/22/20 09:10:00	09/28/20 15:32:00	09/23/20	Limb Pickup Closed	Brown, Shirley Roshto, Nikki	Camden Walk Camden Walk		Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up				
31993 A	09/22/20 09:12:00	09/28/20 15:30:00	09/23/20	Limb Pickup Closed	Brown, Shirley Holleman, Matt	Maple Lane Maple Ln		Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up				
31994 A	09/22/20 09:22:00	09/25/20 15:44:00	09/23/20	Limb Pickup Closed	Brown, Shirley Kuriger, Leroy	North Old Canton Rd N Old Canton Rd	District 1	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
31997 A	09/22/20 10:19:00	09/25/20 15:45:00	09/23/20	Limb Pickup Closed	Brown, Shirley Earls, Shelley	Trace Harbor Rd Trace Harbor Rd	District 1	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
31998 A	09/22/20 12:32:00	09/25/20 15:45:00	09/23/20	Limb Pickup Closed	Brown, Shirley Coffee, Mary	Trace Harbor Rd Trace Harbor Rd Madison 39110	District 1	Medium Priority
	Dur (hrs/days)	72	3	Needs limb pickup				
31999 A	09/22/20 14:30:00	09/28/20 15:30:00	09/23/20	Limb Pickup Closed	Brown, Shirley Sims, BJ	Shaffer Ct Shaffer Ct	District 3	Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up				
32002 A	09/22/20 15:00:00	09/30/20 07:36:00	09/23/20	Limb Pickup Closed	Brown, Shirley Johnson	Germany Dr Germany Dr		Medium Priority
	Dur (hrs/days)	192	8	Limbs pick up				
32003 A	09/22/20 15:35:00	09/25/20 15:45:00	09/23/20	Limb Pickup Closed	Brown, Shirley Macklean, Gladys	Stump Bridge Rd Stump Bridge Rd	District 5	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
32004 A	09/22/20 15:58:00	09/24/20 07:27:00	09/23/20	Limb Pickup Closed	Brown, Shirley Harris, Rodney	Kearney Rd Kearney Rd	District 5	Medium Priority
	Dur (hrs/days)	48	2	Needs limb pickup				
32005 A	09/22/20 15:59:00	09/29/20 08:06:00	09/23/20	Limb Cutting Closed	Brown, Shirley Boyd, Curtis	Cloverleaf Dr Cloverleaf Dr Canton	District 4	Medium Priority
	Dur (hrs/days)	168	7	Needs limbs cut back on road				

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Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
32008 A	09/24/20 07:30:00	09/29/20 07:16:00	09/25/20	Culvert Clean Out Closed	Brown, Shirley Unknown	Stokes Rd Stokes Rd	District 3	Medium Priority
	Dur (hrs/days)	120	5	Culverts need cleaning out on Stokes Rd in between Cloud Rd, and Windermer causing flooding				
32009 A	09/24/20 08:15:00	09/29/20 13:24:00	09/25/20	Limb Pickup Closed	Brown, Shirley Guff, Marty	Lake Ridge Dr Lake Ridge Dr	District 4	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
32013 A	09/24/20 13:32:00	09/29/20 07:56:00	09/25/20	Flood/Water Related Closed	Brown, Shirley Chambers, Wynetta	Pisgah Bottom Rd 343B Pisgah Bottom Rd	District 5	Medium Priority
	Dur (hrs/days)	120	5	Creek is flooding the road and property				
32016 A	09/25/20 06:58:00	09/30/20 07:38:00	09/26/20	Limb Pickup Closed	Brown, Shirley Unknown	Hunters Row 122 Hunters Row	District 3	Medium Priority
	Dur (hrs/days)	120	5	Limb pickup				
32017 A	09/25/20 08:51:00	09/30/20 07:35:00	09/26/20	Limb Pickup Closed	Brown, Shirley Laseter, Debbie	Middlefield Dr Middlefield Dr	District 1	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
32018 A	09/25/20 08:53:00	09/30/20 07:35:00	09/26/20	Trash Related Closed	Brown, Shirley Keys, Shavaonna	Jody Dr Jody Dr		Medium Priority
	Dur (hrs/days)	120	5	Need refrigerator pick up				
32032 A	09/28/20 14:16:00	09/29/20 08:06:00	09/29/20	Limb Cutting Closed	Brown, Shirley Deweese, Kim	Fairgreen Cv Fairgreen Cove	District 1	Medium Priority
	Dur (hrs/days)	24	1	Needs limb pickup				
32034 A	09/28/20 15:39:00	09/30/20 07:36:00	09/29/20	Limb Pickup Closed	Brown, Shirley Shelia	Grandwood Dr 105 Grandwood Dr	District 4	Medium Priority
	Dur (hrs/days)	48	2	Limb pickup all through the subdivision				
32035 A	09/28/20 15:41:00	09/30/20 07:36:00	09/29/20	Limb Pickup Closed	Brown, Shirley Shelia	Windward Way Windward Way	District 4	Medium Priority
	Dur (hrs/days)	48	2	Need limbs picked up				
32038 A	09/28/20 16:01:00	09/30/20 07:38:00	09/29/20	Limb Pickup Closed	Brown, Shirley Stan, Jones	Cherry Hill Dr 458 Cherr Hill Dr	District 3	Medium Priority
	Dur (hrs/days)	48	2	Need Limb Pickup				

120 Closed - Requests Closed on or prior to Target Date

Madison County Road Department

Reporting Dates 09/01/20 through 09/30/20

Closed Request Analysis

Closed - Requests Closed after the Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
31887	09/03/20	09/29/20	09/04/20	Culvert Clean Out	Brown, Shirley	Way Rd	District 5	Medium Priority
F	13:00:00	07:16:00		Closed	Robinson, Eunice	Way Rd		
	Dur (hrs/days)	624	26	Culvert and ditches needs cleaning out, when it rain it floods				

1 Closed - Requests Closed after the Target Date

Madison County Road Department

Reporting Dates 09/01/20 through 09/30/20

Closed Request Analysis

Closed - Requests Closed after the Target Date

Req #	Request	Close	Target						
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority	

Total Requests: 121